## Principles and manner of protecting the personal data processing by the controller INTES Poprad, s.r.o.

Thank you for visiting this website. We hope you are enjoying getting to know INTES Poprad, s.r.o., domiciled at Námestie sv. Egídia 95, 058 01 Poprad, Business ID: 36449814, and its services.

INTES Poprad, s.r.o. respects your right to online privacy while visiting our website and in electronic communication with us. We have implemented all the necessary precautions of safe retention of all your personal data provided to us by you in the manner described below.

This Personal Data Protection Policy explains processing processes carried out by INTES Poprad, s.r.o., domiciled at Námestie sv. Egídia 95, 058 01 Poprad, Business ID: 36449814, with respect to the use of Internet and other alternative electronic communication channels of direct marketing. INTES Poprad, s.r.o. is responsible for processing your personal data in accordance with the applicable Slovak laws.

The Lučivná Mansion, operated by INTES Poprad, s.r.o., processes only those personal data to which the particular person has given us his explicit consent pursuant to the prov. of the Art. 6 par. 1. a) of the Regulation of the European Parliament and the EU Council no. 2016/679 on the protection of natural persons with regard to processing of personal data, hereinafter "GDPR" and of the prov. § 13 par. 1. a) of the Act No. 18/2018 Statutes on the protection of personal data ..., or which are necessary to provide (and improve) our services to you. The controller processes only the personal data stipulated in the individual provisions of the Act 18/2018 Statutes on Personal Data Protection as amended, i.e. "the subject of the processing is exclusively sex, title, first name, last name, date of birth, address, e-mail and telephone contact of the data subject without a possibility of assignment of the data subject's further personal data to the existing set of his data and the use thereof is allowed only for the needs of the controller when writing to the data subject and for keeping records of these data; should the activity of the controller be direct marketing, these personal data may be provided to other controller active in the same business only for direct marketing purposes, unless the data subject withdraws his consent pursuant to prov. of § 23, par. 2. b) of the Act No. 18/2018 on Personal Data Protection as amended. You can provide us with your e-mail address, name, phone number etc. in order for us to offer you information on our services, to sign you into our contests or surveys or to inform you about promotions and INTES Poprad, s.r.o. events of your interest.

Let us assure you that INTES Poprad, s.r.o. has implemented all measures to maintain your data safe and protected, especially, but not limited to, the following:

- 1. We have implemented all measures necessary to maintain confidentiality and safety of your personal data.
- 2. Only our authorized staff can access your personal data and can pass them further only within the intentions of the law.
- 3. All authorized staff of our company with access to your personal data must adhere to INTES Poprad, s.r.o. Personal Data Protection Policy.
- 4. To guarantee your personal data protection by our company, we maintain safe IT environment and we have implemented measures to prevent breach of the data we have obtained and process.
- 5. Your personal data are processed only for the purpose to which you have given your consent to us. They will be used to provide our services, support and to obtain feedback on the level of our services and to prevent breach, violation of laws or our terms and conditions.
- 6. Our company will never share your personal data with any third party for the latter to use them for direct marketing purposes unless you have given us your explicit consent to us to do so.

- 7. Our company may share your personal data with third parties only under strictly limited circumstances afforded by the cited law:
- We may relay your personal data to third parties (such as providers of services similar to ours and to the internet service provider) that help manage this website under a contract on personal data processing.
- We may also relay your personal data to state and judicial authorities, where: this is required by the applicable law; or it is in our good faith belief that such a step is necessary to comply with legal procedures; in the case of a response to legal claims or legal proceedings; or to protect the rights of the controller's group, its customers and the public.
- Our company will not use your personal data (including your e-mail address) for direct or indirect communication, unless you give us your explicit consent thereto or should your consent be revoked.
- 8. Our company stores and retains the personal data you have provided us with by your visiting of our website in our databases as long as it is reasonably necessary for us to answer your questions or resolve issues, provide improved and new services, and adhere to applicable laws. This means that your personal data will be retained for a reasonable period of time after you cease to use our services via our company website. Upon expiration of this time, your personal data will be deleted from all INTES Poprad, s.r.o. systems, or will be deleted upon revocation of your consent.
- 9. We have the right to delete your personal data you have provided us with at any time.
- 10. Should you wish to contact INTES Poprad, s.r.o. with additional questions about your personal data, please, do so at the following address: INTES Poprad, s.r.o., Námestie sv. Egídia 95, 058 01 Poprad, e-mail address: <a href="mailto:recepcia@kastiellucivna.sk">recepcia@kastiellucivna.sk</a>.
- 11. The Personal Data Protection Policy gives you all the necessary information (easily accessible) so you can decide whether you wish to use this website and to provide your personal data to INTES Poprad, s.r.o..
- 12. Therefore, when viewing this website and communicating with us electronically, consent is required to confirm you agree and expressly consent to the processing of your indirect personal data (cookies, connection and system information) in the manner specified in the Personal Data Protection Policy.
- 13. If you wish us to provide you with a certain service (i.e. contest, newsletters or information about new services and promotions, etc.) we will additionally ask your direct personal details (name, address, and e-mail address). In this case, we will ask you for your explicit consent to collection and use of your personal data. These personal data will only be used for the purposes you have provided them to us for.
- 14. Should you have any questions about the Personal Data Protection Policy, please contact our company at the address in section no.10 and we will be happy to help you with any questions.